



UCD Sutherland  
School of Law



## Professional Diploma in Dispute Resolution (Mediation)

(Flexibility in learning over one year part-time)

The way we resolve disputes is changing. Businesses and individuals are no longer willing to bear the expense and time of going to court and are turning to alternative ways of resolving conflict. This change means organisations need people skilled in preventing and managing disputes, and guiding them through more efficient and successful processes like mediation.

This programme combines an in-depth study of conflict resolution with practical skills training to equip students with the knowledge and techniques to prevent, manage and resolve disputes in a wide variety of settings and contexts.

### Careers & Employability

The Professional Diploma in Dispute Resolution (Mediation) will position graduates well for roles that require an ability to manage and intervene effectively in conflict and dispute situations. This programme is designed for those seeking career advancement in a range of law and non-law settings and across a wide variety of industries and sectors.

### Teaching and Learning

This programme is delivered fully online, with interactive modules allowing students to work at their own pace and in their own time. This is combined with live coaching and skills practice and small group work. Continuous assessment will culminate with a practical Capstone Project.

## Why UCD Sutherland School of Law?



### Tradition

Established in 1911, the School of Law has over 100 years of teaching & research excellence



### Global profile

UCD Sutherland School of Law is ranked in the Top 100 Law Schools in the World



### Bespoke Law School

The Sutherland School of Law offers a world-class university experience in a modern, state-of-the-art building



### Global community

Over 8,000 international students from 139 countries study at UCD



### International Faculty

Programmes taught by internationally renowned faculty and leading industry experts

## Course Content and Structure

30 credits | Level 9  
Professional Diploma

The programme consists of three 10 credit Modules delivered over two trimesters (approximately 6 months).

### Module 1: Dispute Analysis and Intervention

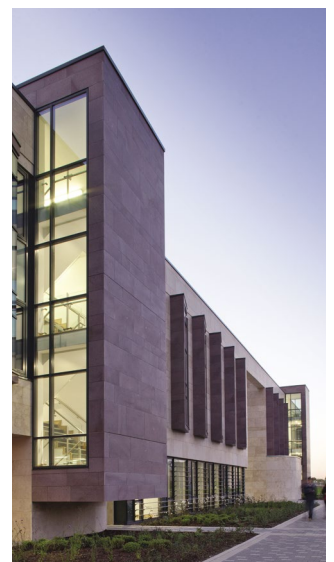
This module addresses the root causes and effects of conflict and analyses the role of communication in driving and resolving conflict. It also introduces the myriad of alternative dispute resolution processes and methods, and the core skills of negotiation.

### Module 2: Mediation Processes and Skills

This module focuses on mediation, a process experiencing exponential growth in use and popularity. It addresses both the theory and process models of mediation, and explores the range of mediation skills and competencies.

### Module 3 - Technology and Regulation

This module locates the practice of mediation in a dynamic and evolving regulatory framework, addressing the current laws and ethics that govern the process and practice. It also explores the rapidly increasing role of technology in mediation, including online mediation, and semi-automated processes.





## What will you learn?

On successful completion of the programme, students will be able to:

- Discuss and critically analyse different theories of and approaches to conflict and dispute resolution, with a particular focus on mediation.
- Apply legal and professional principles and guidance to conflict and dispute scenarios, and select strategies and approaches to dispute resolution and mediation.
- Evaluate which interventions and strategies are required in different contexts, describe the reasoning for these and be able to take and justify a position on the key current debates in the field.
- Demonstrate advanced mediation and communication skills in complex dispute contexts, and inform their practice with appropriate theoretical knowledge.
- Integrate different theories and practice, reflect on and in learning and manage the complexity of an evolving field of study and practice.



Students will also have the opportunity to evidence attainment of these learning outcomes to their employers by means of their Capstone Project. This project will synthesize students' learning and integrate it with their professional contexts, resulting in practical and readily implementable strategies for managing disputes in their working lives.

## Who should apply?

This programme will position graduates well for roles that require an in depth knowledge of conflict and dispute resolution and an ability to manage and intervene effectively. This programme is designed for those seeking career advancement in a range of law and non-law settings and across a wide variety of industries and sectors.

This programme is also the first step for those wishing to qualify as a certified mediator, with the opportunity to further advance towards those qualifications through an optional skills workshop.

Applications will be considered from:

- Practising barristers or solicitors
- Barristers or solicitors actively engaged in legally connected employment,
- Graduates holding an approved university degree or law-based interdisciplinary university degree,
- Persons with other academic and/or professional qualifications and/or such experiences as would satisfy the School that they are able to participate on this course.

## Programme Faculty

The Diploma will be delivered by a number of leading experts in the area of Dispute Resolution which include:



**Brian Hutchinson**  
Programme Director  
Associate Professor,  
UCD Sutherland  
School of Law



**Sabine Walsh**  
Programme Designer  
Co Founder and  
Head of Learning at  
Mediator Academy

## International Expert Faculty

**Mr. Justice David Barnville**  
High Court of Ireland  
(Commercial Division)

**Mr. Justice Paul Gilligan**  
High Court & Court  
of Appeal (Retired) &  
Mediator

**Sue Prevezer QC**  
Mediator

**Jane Player**  
Solicitor & Mediator

**William Wood QC**  
Mediator

**Geoff Sharp**  
Lawyer & Mediator

**Lim Tat**  
Lawyer & Mediator

**Turlough O'Donnell SC**  
Mediator

**Dr. Erin Dyer-Saxon**  
Conflict Specialist

**Dr. Julio Betancourt**  
ADR Specialist

**Simon Boehme**  
Legal Tech  
Entrepreneur

## Contact Us

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## Fees

**€4,670**

UCD Sutherland School of Law is partnering with Mediator Academy to create digital learning experiences that are engaging, immersive and flexible. Together they are bringing a new in-demand skills-based programme to those at the front line of dispute resolution.



**Apply Now** Apply online at [www.ucd.ie/apply](http://www.ucd.ie/apply)